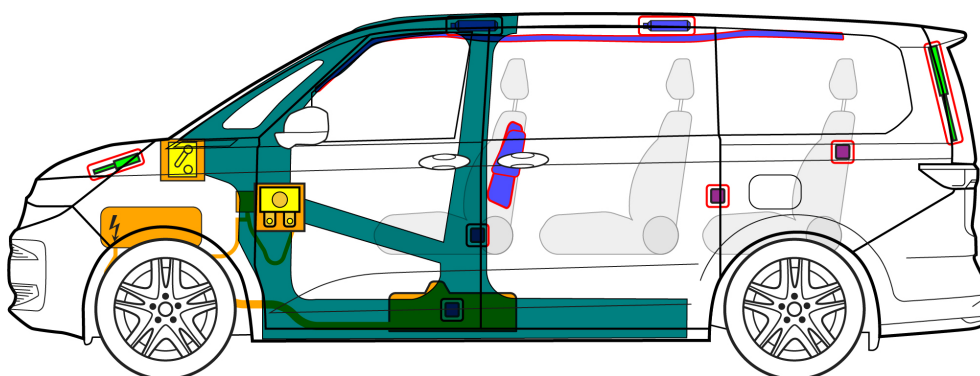
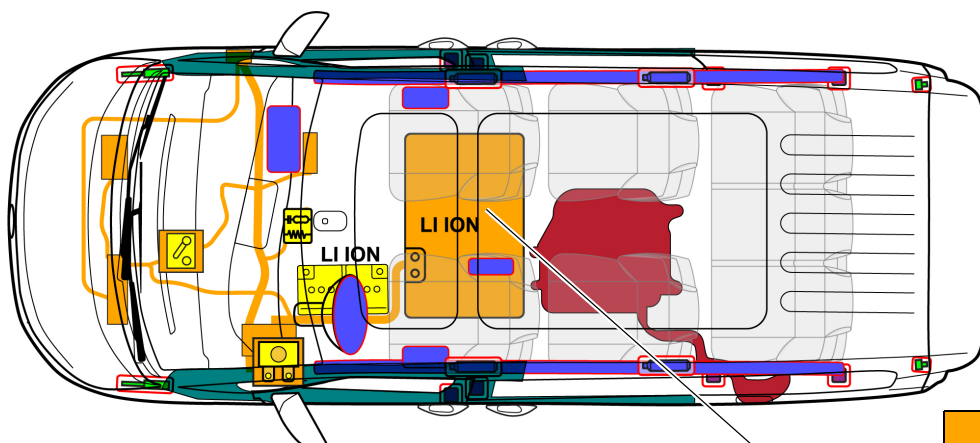




Note: The Rescue Sheet depicts a LHD vehicle (as allowed under the ISO 17840-1). All components (other than steering wheel and passenger airbag) are located in the same position in the Aust/NZ RHD model.



Note: The illustration shows the maximum possible range of equipment.

	Airbag		Stored gas inflator		Seat belt pretensioner		SRS control unit		Pedestrian protection active system
	Automatic rollover protection system		Gas strut / preloaded spring		High-strength zones		Special attention		
	Battery pack, low-voltage		Ultracapacitor, lowvoltage		Fuel tank		Gas tank		Safety valve
	Battery pack, high-voltage		High-voltage power cable		High-voltage disconnect		Fuse box, disabling high-voltage system		Ultracapacitor, highvoltage
	High-voltage disconnect at low-voltage		Fuse box, disabling high-voltage system at low-voltage		High voltage component		Fuel tank gasoline		

1. Identification / recognition



The electric motor is silent. The indicator of the instrument cluster (power meter) indicates whether the electric drive is switched "OFF" or "READY" for operation.

Logo



Logo can be deselected

Charging connection



Orange cable



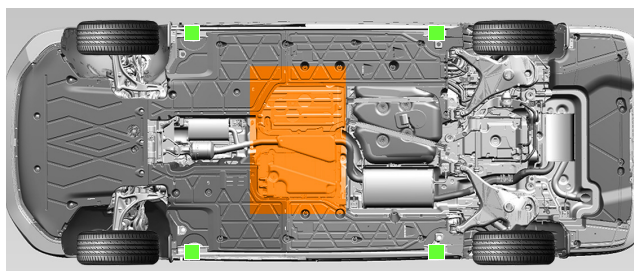
2. Immobilisation / stabilisation / lifting

Immobilize the vehicle

Apply the parking brake.



Lifting points



 Suitable lifting points

 High voltage battery

Turn off the ignition (Powermeter "OFF")



Press the START-STOP button in the center console or remove the ignition key.



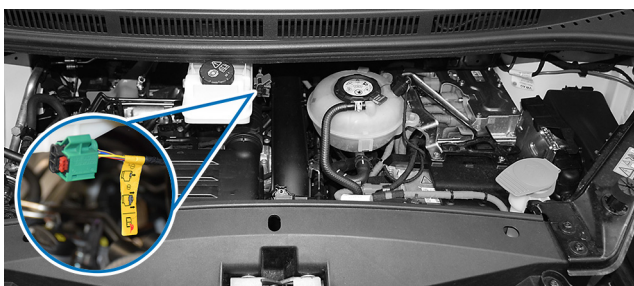
Instead of a radio key, it is also possible to use a key card or smartphone app.

3. Disable direct hazards / safety regulations

Deactivate the high-voltage system



Option 1: From the engine compartment



Volkswagen Multivan eHYBRID

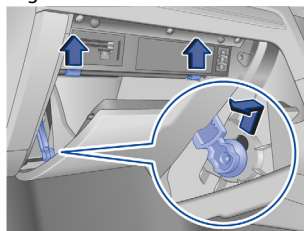
as of 2021


Option 2: Fuse in passenger compartment

Left-hand drive:



Right-hand drive:



Do not touch, cut or open high-voltage components and high-voltage batteries!
Wear appropriate protective equipment!

In the event of an accident in which the airbags are deployed, the high-voltage system will be automatically deactivated. The high-voltage system is de-energised approx. 20 seconds after deactivation.

Disconnect the 12-volt battery:

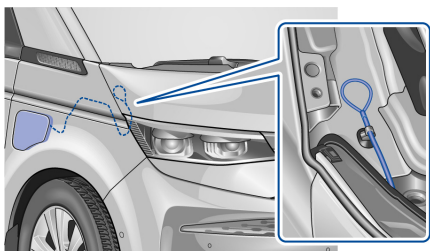


LI ION

In the footwell in front of the driver's seat

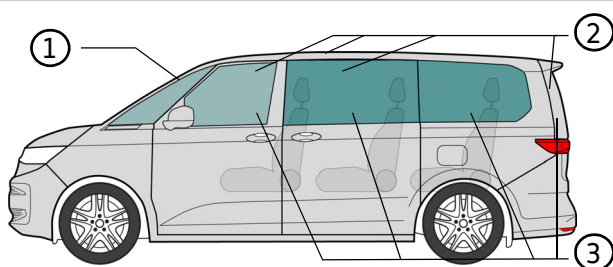
- Move the driver's seat back
- Locate the earth connection
- Disconnect the earth connection (-)

Separate from charging station (emergency release)



1. Open the front hood.
2. Locate the loop on the left side of the vehicle.
3. Pull the loop.

4. Access to the occupants



Glass types:

- ① Composite safety glass
- ② Single-layer safety glass
- ③ Optionally composite safety glass

In the event of an accident in which the airbag is deployed, electrically operated doors and flaps are automatically unlocked.

5. Stored energy / liquids / gases / solids



LI ION



400 V



50 l



12 V



There is a risk of a thermal reaction in the high-voltage battery if coolant escapes from the battery cooling system.
Monitor the temperature of the high-voltage battery.



6. In case of fire



Lithium-ion batteries can self-ignite spontaneously or after a delay in the event of damage or incorrect use, and can re-ignite after a fire has been suppressed.
Wear suitable safety equipment.



7. In case of submersion

After recovering the vehicle from the water, deactivate the high-voltage system (see Section 3) and allow the water to drain off. Wear suitable safety equipment.

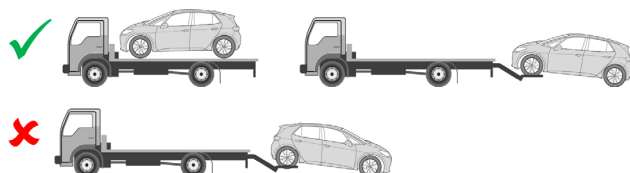
8. Towing / transportation / storage



Lithium-ion batteries can self-ignite, or re-ignite after a fire has been extinguished.



If the vehicle has been involved in an accident or if the HV battery is damaged or unstable: Deactivate the high-voltage system (see Section 3). Park the vehicle at a safe distance, at least 5 m, from buildings and other vehicles (quarantine area).



Do not tow a vehicle that has been involved in an accident on its drive axles.

9. Important additional information

10. Explanation of pictograms used

							
flammable	explosive	corrosive	Hazards to the human health	Environmental hazard	Petrol Hybrid Electric vehicle	Petrol vehicle	High voltage warning
		LI ION					
Caution, danger	Use lots of water to extinguish the fire	Lithium-ion battery	Dangerous voltage	Remove smart key	Use thermal Infrared camera		

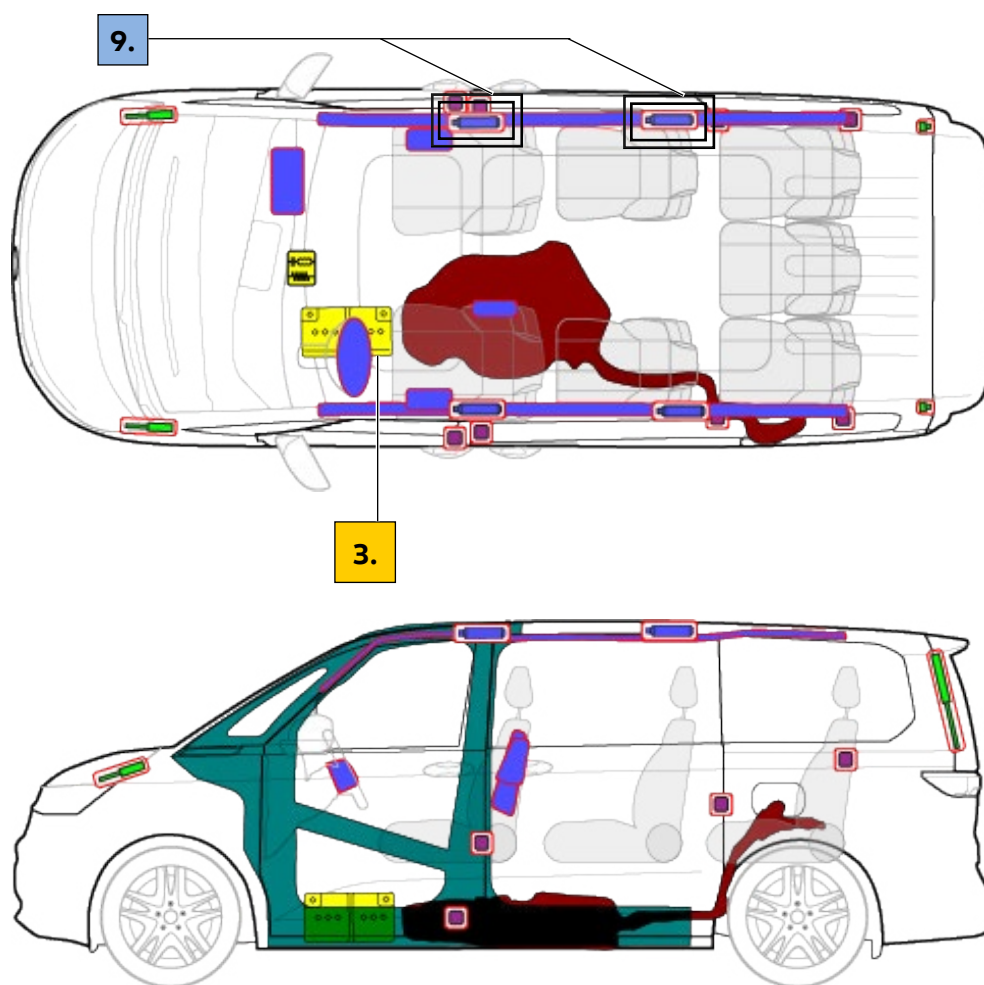
Volkswagen Multivan

Kombi, from 2024

5-door, max. 7-seater



Note: The Rescue Sheet depicts a LHD vehicle (as allowed under the ISO 17840-1). All components (other than steering wheel and passenger airbag) are located in the same position in the Aust/NZ RHD model.



	Airbag		Stored gas inflator		Belt tensioner		SRS control unit		Fuel tank, petrol or diesel
	Battery low voltage		Gas strut / Preloaded spring		High strength zone		Zone requiring special attention		

1. Identification / recognition

Lettering



Two vehicle lengths



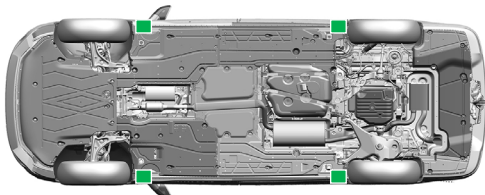
2. Immobilisation / stabilisation / lifting

Immobilising the vehicle



- 1 Press the "P" button in the dash panel
- 2 Operate the electronic parking brake in the centre console
- 3 Secure the vehicle to prevent it from rolling away

Lifting points



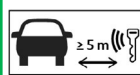
Appropriate lifting points

3. Disable direct hazards / safety regulations

Switch off the ignition



Press the "Start-Stop" button on the centre console without pressing the brake pedal.

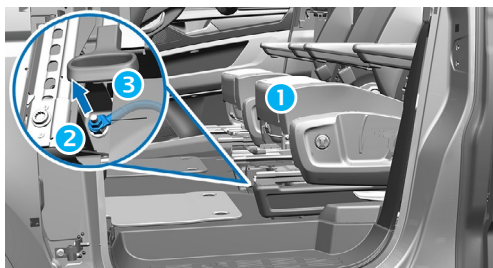


Remove vehicle key, key card and/or smart-phone app so that they are more than 5 m away from the vehicle if possible.

Disconnecting the 12-volt vehicle battery



In the passenger compartment



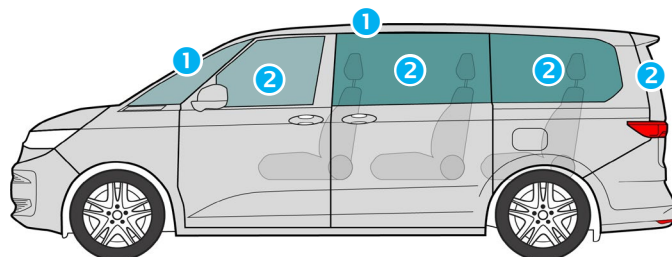
- 1 Move the left seat all the way back
- 2 Unscrew nut from body contact point
- 3 Disconnect the cable

The 12-volt vehicle electrical system voltage is used for functions such as unlocking and opening electrically operated doors and flaps, and for electric seat adjustment.



After disconnecting the 12-volt vehicle electrical system voltage, the airbags are deactivated. Unignited airbags can be triggered by heat in the event of a fire!

4. Access to the occupants



Glass types:

- ① Laminated glass
- ② Tempered glass

5. Stored energy / liquids / gases / solids



max. 64.8 l



12 V

6. In case of fire



7. In case of submersion

After recovery, allow the water to drain and disconnect the battery/batteries (see section 3). Wear appropriate personal protective equipment!

8. Towing / transportation / storage



Do not tow away a vehicle that has been in an accident on the drive axles.

9. Important additional information



Pay attention to the position of the gas generators when cutting through the roof side member!

Volkswagen Guideline for Rescue Services: www.volkswagen.de

10. Explanation of pictograms used



Flammable



Corrosives



Hazardous to
human health



Environmental
hazard



Fuel tank, diesel



Fuel tank, petrol



Use plenty of
water to extinguish
the fire



Remove smart key